

# QUALITY AND ENVIRONMENT POLICY

1	29/01/2019	Integration with the needs of the interested parties	F. Marinari	C. Ongis
0	12/01/2018	First issue update ISO 14001:2015 Integration adjustment PQ+PA		
<b><u>Ver.</u></b>	<b><u>Date</u></b>	<b><u>Description Change</u></b>	<b><u>Drawn (QA)</u></b>	<b><u>Verified and Approved (GM)</u></b>

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The High Management of CMO Spa believes that the implementation of an Environmental Management System, appropriately integrated with the Quality Management System, determines a global growth of business management and it is an important opportunity to improvement of the organization, processes, products and services and therefore contributes to establishing relationships of esteem and mutual trust with its customers, suppliers, employees and the social partners concerned.

The High Management of CMO Spa, according to the company's aims and needs, consistently with the general policy, has defined the following Quality Policy:

- ✓ Maintain and further improve the image of the Company at international level;
- ✓ Continuously and systematically improve the Quality of products and services;
- ✓ Improve the satisfaction of its customers;
- ✓ Meet the mandatory requirements;
- ✓ Progressively broaden the range of services;
- ✓ Refresh the Quality objectives to improve the effectiveness of the Quality Management System;
- ✓ Continuously improve the application of the Quality System;
- ✓ Improve the company's efficiency;
- ✓ Involve suppliers on product quality;
- ✓ Spread the culture of Quality and in particular the Quality Policy to all employees;
- ✓ Take care of staff training and development;
- ✓ Improve communication through continuous updates of the company site.

The Declaration of Quality Policy is communicated to all employees and collaborators of CMO Spa and its suppliers and customers and the same is available to the public and to anyone requesting it; is displayed on the bulletin board, is available on the company computer system and on the Internet site, is communicated to the customers during the periodical meetings, is transmitted to the suppliers by the purchasing department and is transmitted to anyone requesting it by the Quality Manager.

The managers of function and the Quality Manager must ascertain the understanding of the policy and the established goals.

The Quality Policy is periodically examined by means of reviews to ascertain its suitability and is therefore updated according to the business needs resulting from the monitoring carried out.

The Quality Manager, with the collaboration of the High Management that ensures the support of the established policy, coordinates the operational activities to achieve the Quality objectives.

Environmental Policy is drawn up considering the environmental impact factors and their significant effects emerged during the initial environmental analysis and in the subsequent periodic evaluations.

The objectives and commitments contained in the Environmental Policy consider the human and financial resources available in the company, integrate and are congruent with the Quality and Safety Policies at Work.

Environmental policy is defined by the High Management of CMO Spa, consistently with the purpose of the Environmental Management System.

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The review of environmental policy and its environmental objectives, takes place periodically considering the results of the monitoring, Internal Audits, possible non-conformity detected and any changes dictated by the change of the circumstances and the commitment to continuous improvement.

The Environmental Policy Statement is communicated to all employees and collaborators of CMO Spa and its suppliers and customers and the same is available to the public and to anyone requesting it; is displayed on the bulletin board, is available on the company computer system and on the Internet site, is communicated to the customers during the periodical meetings, is transmitted to the suppliers by the Purchasing Department and is transmitted to anyone requesting it by the Environmental Manager.

The High Management of the CMO Spa, according to the company's aims and needs, consistently with the general policy, has defined the following Environmental Policy:

- ✓ Maintain compliance with all laws, standards and regulations in force in the field of environmental and hygiene and work safety;
- ✓ Constantly monitor its most significant environmental effects, the exposure of workers to risk factors, the use of energy resources and raw materials and, in general, impacts on the eco system;
- ✓ Implement programs aimed at preventing pollution, optimizing energy consumption, reducing and recycling waste and containing the most significant environmental impacts;
- ✓ Develop appropriate environmental indicators and procedures for evaluating the results associated with them in the context of continuous improvement;
- ✓ Assess in advance, with a view to prevention and improvement, the environmental impacts of new or modified activities;
- ✓ Estimate the product/service-environment interaction during the entire product/service life cycle;
- ✓ Identify opportunities to improve the environmental aspects of products/services throughout the product/service life cycle;
- ✓ Define and update the specific objectives and goals periodically;
- ✓ Introduce appropriate control and audit methodologies of its integrated Environmental Management System with the quality System (SGQA);
- ✓ Spread the knowledge and application of the Environmental Management System throughout the company, looking for the appropriate synergies with the Quality System and the Safety and Health System;
- ✓ Sensitize its customers, suppliers and stakeholders for the common environmental improvement.

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Furthermore, in order to keep in consideration the needs of the interested parties, the High Management of the CMO Spa, coherently with the general policy, has established to take in consideration the following needs of the interested parties:

- ✓ Customers: "productive" capacity, performance, price and quality;
- ✓ Suppliers: compliance with deadlines and commitments by the Organization;
- ✓ State, Regulatory Bodies, Control Bodies, Neighborhood and Insurance Bodies:
  - compliance with laws and regulations. Permissions. Taxes. Environmental tranquility. Minimize the insured risks;
- ✓ Ownership: profitability of the Company, strength of financial statements;
- ✓ Staff: compliance with safety regulations, economic stability and operational peace of mind.

This document is available to the public: the Company is activated for its diffusion in various forms of communication and distributes it to anyone requesting it.

Cesano Maderno, 29<sup>th</sup> January 2019

*CMO Spa*  
 The Management  
 C. Ongis